

Skilled System Analyst recognized for being an excellent communicator with a natural aptitude for creating a positive team environment. An extroverted professional with a mindset always focused on solutions, thriving on challenges. Demonstrated ability to foster a collaborative atmosphere and tackle complex problems with enthusiasm.

EXPERIENCE

BNP Paribas Bank - Krakow, Poland
System Analyst

since 05/ 2021

As a system analyst, I led a collaborative team to develop a microservices-based bank system used by bank employees for customer service.

Key contributions include:

- Technical Expertise: applied **UML and BPMN** using **Enterprise Architect** for system design, and documentation of improvements.
- Agile Project Management: utilized **Jira** to **create user stories and plan releases**, ensuring efficient development cycles.
- Tool Proficiency: using **Figma** and **Miro** to create **UX designs**.
- Stakeholder Engagement: **effectively communicated** with end-users and bank management to **align system functionalities with business goals**.
- Testing and Release Management: **orchestrated comprehensive testing** plans and releases, ensuring high-quality and timely deployments.

This role showcased a blend of technical proficiency, project management skills, and effective stakeholder communication.

Keyence International - Brussels, Belgium
Business Development Team Leader

2017 - 2021

In my role at Keyence, a leading quality control systems provider, I managed diverse responsibilities, blending technical support and project management.

Key highlights include:

- Technical Support Leadership: **I led a team** of four engineers to support sales representatives across 10 EU countries, ensuring seamless integration of quality control systems.
- Project Management: **orchestrated projects**, fostering collaboration between development teams, technical support, and sales teams for timely delivery.
- Sales Strategy & Tools: contributed to B2B sales strategies in Nordic countries, **utilizing market insights to develop effective tools** and enhance sales efficiency.
- Market Analysis: conducted EU **market analysis**, guiding the development of tailored solutions to meet industry needs.
- Training and Recruitment: facilitated **recruitment, onboarding, and training**, bridging technical and sales expertise for new team members.

EDUCATION

2016 - 2017

AGH University of Science and Technology - Krakow, Poland
MSc: Mechanical Engineering

2012 - 2016

AGH University of Science and Technology - Krakow, Poland
BSc: Mechanical Engineering

SKILLSET

- Communication
- Leadership
- Teamworking
- Analytical skills
- Project management
- UML, BPMN
- SQL
- Python
- Enterprise architect
- Agile

LANGUAGES

- Polish Native
- English business proficiency