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## Professional Summary

*Very communicative business analyst who worked at all stages of product development in different methodologies with numerous participants in many projects in different countries. Collected all types of requirements from business requirements to change existing functionality, backing them up with diagrams.*

*Huge experience of working with MS Office for documenting analysis and design, as well as with confluence and bass. I also have experience working with mockups in Axure RP and working with requirements for websites and mobile applications, and sure with MICROSERVICES.*

*I have experience in selecting and building a team, and of course managing a team that achieves its goals.*

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## Employment History

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### Senior IT Business Analyst/Product Owner, AMDOCS.

03.2023 – now

- Participation in international projects ( Netherlands);
- Requirements gathering (analyses from open sources, interviewing and collaborations with stakeholders, work with focus groups, etc.)(financial, activation and resource part of process);
- Collection of non-functional requirements;
- Business analysis processes and methodologies, specifying project requirements, support and consulting client's activities;
- Business process diagramming, documentation (user stories, use cases scenarios, administrator/user guides etc.);
- Manage backlog and roadmap;
- Product development strategy management;
- Communication with customers, collaboration with developer and QA teams;
- Project quality control during the development process;
- Conducting daily sync-up meetings, grooming and retrospectives.
- Verifying the implemented products according to the requirements;
- Evaluate the progress of sprints and projects;
- Making presentations for stakeholders.

### Senior IT Business Analyst, Netcracker Technology Corporation.

10.2016 – 03.2023

- Participation in international projects ( Indonesia,  Dominican Republic,  Turkey,  Germany,  Netherlands,  Ecuador,  UK,  UAE and  Belgium);
- Requirements gathering (analyses from open sources, interviewing and collaborations with stakeholders, work with focus groups, etc.) (financial, activation and resource part of process);
- Collection of non-functional requirements;
- Business analysis processes and methodologies, specifying project requirements, support and consulting client's

- activities;*
- *Business process diagramming, documentation (user stories, use cases scenarios, administrator/user guides etc.);*
- *Identification of customer needs for presale phase;*
- *Communication with customers, collaboration with developer and QA teams;*
- *Project quality control during the development process;*
- *Preparing test cases for the system, covering SRS document;*
- *Verifying the implemented products according to the requirements;*
- *Making presentations for stakeholders.*

**Team Leader of working with telecom operators, PJSC «Ukrtelecom».**

04.2015 - 10.2016

- *Coordination of the processes of technical feasibility study, connection organization, change of connection conditions and disconnection of services for telecom operators.*
- *Analysis of the entry of new local telecom operators to the market in order to identify potential customers, an analysis of the expansion of the activities of existing operators in order to determine their need for the Company's services;*
- *Formation of commercial offers, agreement on terms of contracts, commercial terms and discounts within the scope of their authority; offering various packages of services, drawing up contracts.*
- *Methodology of servicing the B2O and B2G segment, development of procedures for handling technical claims.*
- *Project management.*
- *Providing methodological support for the organization of interaction with operators to provide services in regional markets.*
- *Analytical support of decision-making by the department management on the basis of analysis of the actual indicators provided to telecom operators and analysis of the reasons affecting sales results.*

**Project manager, JSC «MTS Ukraine».**

07.2013 - 03.2015

- *Preparation of technical tasks for the construction of facilities*
- *Coordination of site preparation for equipment placement*
- *Verification of design estimates for compliance with the current normative framework and procedures of the company*
- *Reception and quality control of designing, estimating, licensing and executive documentation by a contractor*
- *Preparation and delivery of equipment to the contractor for installation*
- *Coordination of the process of ordering, delivery and installation of equipment*
- *Inspection, technical supervision and control of the implementation of construction work by contracting organizations until commissioning*
- *Work to eliminate the disadvantages of construction / construction of objects before the introduction in operation*
- *Acceptance of objects in operation with signing of acts of performed works*
- *Coordination of the commissioning process of new equipment and its integration into the existing network.*

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## *Education*

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🚩 2013 – graduated from the Institute of Economics and Management ONAT A.S. Popov in the direction of "Business Economics" bachelor level

🚩 2013 – graduated from the Institute ICPE ONAT A.S. Popov in the direction of "Technology and telecommunications", the level of BA. Graduated with High Honors.

🚩 2015 - graduated from the Institute ICPE ONAT A.S. Popov in the direction of "Technology and Telecommunications" magister level. Graduated with High Honors.

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## *Skills*

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### **Primary skills**

- 🚩 Basic
- 🚩 Visual Basic
- 🚩 Git
- 🚩 Pascal
- 🚩 C++ Builder
- 🚩 HTML
- 🚩 PHP
- 🚩 CSS
- 🚩 AutoCAD
- 🚩 Postman
- 🚩 Docker
- 🚩 Camunda

### **Experienced user of**

- 🚩 Abills
  - 🚩 Axure RP
  - 🚩 ADO (Azure)
  - 🚩 Bitrix24
  - 🚩 BPMN
  - 🚩 Enterprise Architect
  - 🚩 Figma
  - 🚩 JIRA/TMS
  - 🚩 Lotus Notes
  - 🚩 MS Office
  - 🚩 SAP
  - 🚩 UML
  - 🚩 User Side
  - 🚩 EACKP
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## *Courses*

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- 🚩 English (Upper intermediate level)
- 🚩 Operating buildings
- 🚩 Tough talks
- 🚩 Time Management
- 🚩 School Leadership: "I'm driver"
- 🚩 Creative thinking
- 🚩 Management in times of change
- 🚩 Leadership
- 🚩 E-mailing
- 🚩 BA school