

Head of Daily Banking Team and Expert Mobile Banking Specialist w mBank

Podsumowanie

In my work, I connect people with technology. By stimulating communication in teams and relationships between teams I shape the reality that surrounds me. My main goal is to meet the expectations of shareholders and fulfill the needs of our target groups. I help develop the best mobile banking applications on the market and create and effectively introduce new products to national and international markets.

I am an experienced senior manager with demonstrated history of working in the financial services industry. I am skilled in strategic and business planning, product design and implementation, business management, focused on digital banking.

I am open, honest and energetic, and because of my focus on relationships and communication, I am often chosen by a group as the leader

Doświadczenie

mBank

6 lat 3 mies.

Head of Daily Banking Team and Expert Mobile Banking Specialist
styczeń 2020 - Present (4 lata 8 mies.)

Warsaw, Mazowieckie, Poland

- Cards and payments mBank Lab leader
- Expert Mobile Banking Specialist overseeing daily banking processes with proven track of mobile projects delivery.
- Leading PM/Area Experts/business analysts/product owners team and digital projects coordination in the area of daily banking for individual clients.
- Strategic projects planning and product road maps creation in cooperation with key stakeholders across departments.
- Maintenance, development and implementation coordination of mobile and internet banking projects (full lifecycle). Post-release management of

Główne umiejętności

Time Management

Team Management

Management

Languages

Angielski (Full Professional)

German (Elementary)

Polski (Native or Bilingual)

Certifications

Tworzenie i ocena specyfikacji wymagań

Professional Agile Leadership I

M#leaders - mBank

leadership skills programme for managers - Advanced

M#leaders - mBank

leadership skills programme for managers - Level 1

Gamification

projects and processes with detailed data analysis and scrum teams backlog management.

Mobile Banking Specialist

czerwiec 2018 - styczeń 2020 (1 rok 8 mies.)

Warsaw, Masovian District, Poland

- Mobile Banking Specialist coordinating the team of PMs/Area experts/business analysts, with focus on delivering their quarterly goals.
- Conducting analyses, market research, reports and recommendations for product roadmap creation and development of existing products.
- Project planning and coordination of project realization in cooperation between business and IT.
- Creating and implementing product development, creating IT requirements, preparing external and internal regulations, preparing customer service processes, ongoing analysis, coordinating user acceptance tests and release management for mobile and internet banking projects.

Realized projects (examples):

- 3in1 (fast, income, triad) cashloan in mobile banking app (2018/2019)
- Apple Pay for retail cards (2019)
- Autopay by Blue Media in mobile banking app (2019)

FINANTEQ

3 lata 9 mies.

Head of PayU

kwiecień 2016 - maj 2018 (2 lata 2 mies.)

Lublin, Lublin District, Poland

Creation and business development of a virtual branch solution with video, audio and text chat

Local and international business development of the next

generation of mobile banking (mobile commerce + mobile banking + mobile payments),

Establishing and maintaining relationships with business customers and partners,

Conducting business meetings, product presentations and negotiations,

New business development,

Member of business development team

Product presentations at:

- Cards and Payments Middle East 2016, Ecommerce Show, Retail Middle East 2016, The Mobile Show conferences in Dubai (2016)

- Seamless Payments ME Dubaj 2017

- Poland's Technologies for FinTech, Embassy of Poland in Tokyo, Japan (2017)

- Fintech Festival 2017, Polish Investment and Trade Agency Booth, Singapore (2017)

mCommerce Operations Manager

wrzesień 2014 - kwiecień 2016 (1 rok 8 mies.)

Lublin, Lublin District, Poland

Responsible for international business development of SuperWallet - the next generation of mobile banking,

Development of mobile commerce platform in BZ WBK24 Mobile on Polish market,

Partner acquisition on Polish and international market,

Establishing and maintaining relationships with customers and business partners,

Conducting business meetings and negotiations,

Product presentations on events:

- Global Citi Mobile Challenge - Best Digital Wallet Solution Award

- FinovateFall New York - Best of Show Award

eLeader

Key Account Manager

wrzesień 2012 - wrzesień 2014 (2 lata 1 miesiąc)

Lublin, Lublin District, Poland

Responsible for domestic and international business development of Mobile Insurance solution and Mobile Banking solution,

Conducting business meetings and negotiations,

Establishing and maintaining relationships with customers and business partners,

Market analyses: PL, UK, US,

Wykształcenie

Katolicki Uniwersytet Lubelski Jana Pawła II

Postgraduate studies, Human Resource Management, Human Resource Management · (2013 - 2014)

Katolicki Uniwersytet Lubelski Jana Pawła II

Master of Arts (M.A.), Marketing, organisation and management Psychology · (2008 - 2013)

Maria Curie-Sklodowska University in Lublin

Master of Arts (M.A.), English Studies, English Studies · (2006 - 2008)

Szkoła Terapii Poznawczo-Behawioralnej Centrum CBT-EDU

Cognitive-Behavioural psychotherapy · (listopad 2014 - maj 2016)
