

I have over 8 years of experience in software development as Quality Assurance Engineer and Test Manager in banking, finance and insurance industry. I am experienced with team and project management, risk management, defect management, creating technical documentation, preparing test strategy, test automation and software testing. Last 8 years I worked in Scrum, remote teams in projects concerning key banking and insurance applications for corporate clients.

EDUCATION

2010 - 2015 **Bachelor of Economics. University of Łódź**
 2019 - 2020 **Master of Management, Społeczna Akademia Nauk**

COMPETENCE & SKILLS

<i>Sector's knowledge</i>	<ul style="list-style-type: none"> - Banking/Finance (customer service, mobile app, financial data, scoring and credit risk, batch processing, debit/credit card transactions, customer data processing, fraud control system, international payments (SEPA/SWIFT), PSD2), - Airlines, - Insurance, - E-commerce
<i>Certificates, courses</i>	ISTQB FL, ISTQB Agile tester, PMP Certification Course
<i>Tools</i>	Redmine, Jira, TestRail, YouTrack, Fiddler, Asana, Azure DevOps, Postman, SoapUI, Tosca, HP ALM, Cypress.io, Sentry, Kibana
<i>Programming languages</i>	SQL, JS
<i>Other</i>	Contract Testing (PACT), CMS, Azure, Salesforce (including marketing cloud),

Interests

Investments, online gaming (MMORPG)

PROFESSIONAL EXPERIENCE

06.2022 PwC - Test manager

Project: Building application for internal business users

Team size:

QA - Team 6 people

Development teams - 16 people

Tasks:

- ▶ Preparing test strategy and test plans
- ▶ Establishing communication with key stakeholders
- ▶ Setting up task management flow
- ▶ Defining estimates, schedules and releases
- ▶ Building QA team and trainings
- ▶ Leading QA team
- ▶ Validation and verification of requirements
- ▶ Reporting and metrics
- ▶ UAT
- ▶ Exploratory and regression tests
- ▶ Test designing
- ▶ Defect reporting and management
- ▶ Test cases design

09.2021: Sii - Defect Manager

Project: Building new features for e-commerce application and maintenance

Client: Volkswagen

Team size:

QA Team - 11 people

Development teams - 60 people (8 teams)

Tasks:

- ▶ Release Management
- ▶ Defect management and reporting
- ▶ Defining priorities
- ▶ Establishing communication with key stakeholders

- ▶ Setting up management flow
- ▶ Validation and verification of requirements
- ▶ Reporting and metrics

10.2020 - 09.2021 Sii - Test Manager

Project: Building data quality monitoring dashboard, Process Automation

Client: Roche

Team size:

Building data quality monitoring dashboard - 19 people

Process Automation - 16 people

Tasks:

- ▶ Preparing test strategy and test plans
- ▶ Establishing communication with key stakeholders
- ▶ Setting up task management flow
- ▶ Defining estimates, schedules and releases
- ▶ Building QA team and trainings
- ▶ Leading QA team
- ▶ Validation and verification of requirements
- ▶ Reporting and metrics
- ▶ UAT
- ▶ Exploratory and regression tests
- ▶ Test designing
- ▶ Defect reporting and management
- ▶ Test cases design

05.2020 - 10.2020 Commerzbank AG - Test Lead

Project: Development of new sensitive data management system

Team size:

QA Team - 9 people

- ▶ Preparing test strategy and test plans
- ▶ Risk analysis and management
- ▶ Establishing communication with key stakeholders
- ▶ Exploratory and regression tests
- ▶ Test designing
- ▶ Defect reporting and management
- ▶ Test cases design
- ▶ Reporting and metrics

12.2017 - 05.2020 Sii - Quality Assurance

Project: Insurance software development - building and maintaining software for insurance companies to manage their products and clients complains.

Client: Scalepoint

Tasks:

- ▶ Functional and non-functional test of web service (incl, front, backend, database, rest api)
- ▶ Exploratory and regression tests
- ▶ Automation test management and validation
- ▶ Establishing communication with key stakeholders
- ▶ Validation and verification of requirements
- ▶ Defect reporting and management
- ▶ Defining QA estimates, scheduling and developing test tasks
- ▶ Test documentation preparation
- ▶ Reporting and metrics

08.2017 - 11.2017: Sii - Team Lead

Project: Icelandair QA Team - creation of new website and fly booking system.

Client: Icelandair

Tasks:

- ▶ Establishing communication with client and setting up testing process and task management flow
- ▶ Building QA team and trainings
- ▶ Functional and non-functional test of web portal
- ▶ Exploratory and regression tests
- ▶ Client's workshops
- ▶ Validation and verification of requirements
- ▶ Defect reporting and management
- ▶ Test documentation preparation
- ▶ Reporting and metrics

03.2017 - 12.2017: Sii - Team Lead

Project: WoW Air Web Service testing - creation of new booking portal

Client: WoW Air

Tasks:

- ▶ Testing process implementation
- ▶ Functional, Mobile, Smoke Test Execution
- ▶ Automation test management and validation
- ▶ Task prioritization
- ▶ Validation and verification of requirements
- ▶ Defect reporting and management
- ▶ Test documentation preparation
- ▶ Reporting and metrics
- ▶ Troubleshooting defects and logs gathering

11.2016 – 03.2017: Sii - Software Test Engineer

Project: Vodafone Stats – system application which gather anonymous data of device usage (including user influence such as calls, messages etc.)

Client: Vodafone Service GmbH

Tasks:

- ▶ Testing process implementation
- ▶ Functional Test Execution
- ▶ Task prioritization
- ▶ Validation and verification of requirements
- ▶ Defect reporting and management
- ▶ Test documentation preparation
- ▶ Reporting and metrics
- ▶ Troubleshooting defects and logs gathering

07.2016 - 11.2016: Sii - Software Test Engineer

Project: ABB Business Services - multiple mobile application

Tasks:

- ▶ Functional Test Execution
- ▶ Validation and verification of requirements
- ▶ Defect reporting and management
- ▶ Reporting and metrics
- ▶ Troubleshooting defects and logs gathering

Project: Sitecore based web service for exchanging goods

Tasks:

- ▶ Test Planning and Team management
- ▶ Defect Management and contact with Business Analyst
- ▶ DevQA and acceptance testing
- ▶ Reporting and metrics
- ▶ Troubleshooting defects and logs gathering

07.2011 – 12.2016: mBank - Customer service, Test Engineer

Customer service specialist, Test Engineer

Tasks:

- ▶ Team leader in customer service department
- ▶ Leader of selling, quality and effectiveness skills course
- ▶ Summary reports preparation (business reports)
- ▶ Participation in migration project(M2M – Tester at Multibank to mBank clients data migration) – 6 months

- UAT,
 - Defect Retesting,
 - Functional GUI testing based on delivered specification,
 - E2E Integration testing for transaction app, Customer Service portal
 - Defect reporting and management
 - Reporting and metrics
- ▶ Customer care services