

A hard-working, motivated Windows Server Administrator and Identity Access Management (IAM) with over 10 years IT experience. I'm energetic, team player and I'm taking pride in quality of my work. I'm looking for an opportunity to begin a new career while contributing to the future success of the business.

Work experience

Jan 2023

Currently

Security Administrator, SYNOT Games - Bratislava, Slovak Republic

- Defending systems against unauthorized access
- Performing and/or participating on vulnerability and penetration tests
- Configuring and supporting security tools (firewalls, antivirus, and IDS/IPS software)
- Participate on Implementing network security policies
- Participate on analyzing and establishing security requirements via SIEM
- Identifying threats and working on steps to defend against them
- Participating in developing and updating disaster recovery procedures
- Conducting security audits
- Making policy recommendations
- Providing technical security advice
- Consulting with staff, managers and executive on best security practices
- Cooperate with external audit companies during Audits
- Keep security related documentation and procedures up to date (ISMS and ISO 27001/2 standards)

Nov 2022

Jan 2023

Azure DevOps Administrator, Zuhlke

- Support the customer with the remediation of compliance issues of Azure cloud hosted products
- Install, configure, and administer customer production

Skills

Microsoft Azure



Skillful

Identity and



Access

Management (IAM)

Advanced

Windows server administration



Expert

Microsoft Active



Directory

Advanced

Client/server



administration

Advanced

Microsoft Office



Advanced

Microsoft SQL



Server

Skillful

IT security



Basic

LAN/WAN



administration

Basic

SAP



Basic

Microsoft



infrastructure and applications in Azure

- Ensure appropriate availability of services
- Troubleshooting of infrastructure issues
- Document and execute standard operation procedures thoroughly
- Support in CD pipeline development
- Perform software upgrades and post upgrade validations
- Audit storage instances and ensure full disk encryption
- Assist with high priority road map activities to support continued business growth
- All activities are planned based on Product Increments following the Scaled Agile Framework

July 2020
Nov 2022

**Identity & Access Management - Engineering
Operation Specialist**, Bank Julius Bär & Co AG - Zürich,
Switzerland

- Onboarding Applications to IAM Core (Identity & Access Management System)
- Modelling and implementation of business and technical roles in the IAM System
- Configuration and maintain access in Active Directory, IAM System and target systems
- Process Access data using Excel and SQL - Analyze applications, collect, and document data related to access rights
- Creation and maintenance catalog requests via ServiceNow web and data import sheets
- Using and creating PowerShell scripts for access and Active Directory group management
- Identify dependencies between processes and IT systems related to access rights
- Configuration and maintain Items in HPSM & JIRA
- Support the Service & Product Manager across several technical domains

Jan 2019
June 2020

**Application Service Desk Support for European AIS
Database (EAD)**, Frequentis AG - Vienna, Austria

- Monitor and handle European AIS Database (EAD) Service

SharePoint

Basic

UNIX/Linux

● ● ○ ○ ○ ○

administration

Basic

Azure DevOps

● ○ ○ ○ ○ ○

Server

Beginner

Languages

English

● ● ● ● ● ○

Advanced (C1)

German

● ● ● ○ ○ ○

Intermediate (B1)

Czech

● ● ● ● ● ●

Proficiency (C2)

Polish

● ○ ○ ○ ○ ○

Beginner (A1)

Driving license



Desk tickets assigned to the Application Providers on behalf of the Development team to ensure they do not breach Service Level Agreement (SLA within ITIL standards)

- Creating Oracle Database reports for customers via SQL scrips in SQL Developer.
- Supporting aeronautical JAVA application products
- Participation Testing of company JAVA aeronautical application products manually or via SOAP UI. (DEV, SQT, FAT, SAT)
- Check JAVA application, system and HW logs on Linux server via Terminal or WinSCP

June 2016
Dec 2018

Windows Delivery Lead (3rd line support), DXC
Technology Slovakia s. r. o. - Bratislava III, Slovak Republic

- Delivering Windows servers and Microsoft technologies solutions within HPE Virtual Private Cloud (IaaS + PaaS)
- Deep technical support for Windows servers (2003, 2008, 2012, 2016) used for SAP Application • Responsible for full lifecycle of the environment (build/release-setup-rundecommission)
- Responsibility for service delivery according to the Service description (SLO and SLA) within ITIL standards (incident, change, problem management and root cause analysis (RCA))
- Participation on “in-to-cloud” migration projects and technical consultancy
- HA solutions (Microsoft Clustering Technology - local and metro clusters based on HP 3PAR CLX cluster technology)
- Active Directory deployment and ownership • Compliance and security findings remediation • Patching management of Microsoft Windows servers via HPSA

Sep 2014
May 2016

System Administrator & Technical PreSales, ANEXT -
Bratislava, Slovak Republic

- Responsible for Windows servers on Tier 3 support line
- Working with Suppliers licenses, software, and hardware
- Install, configure, and support IBM Cognos, VMware, Microsoft Services and Features: SQL Cluster Server 2012, SharePoint 2013, IIS, TFS, Hyper-V, Active Directory, DNS, DHCP...
- Create and support customized Microsoft Team Foundation workflow in Microsoft Visual Studio • Deploying software releases to Microsoft Windows servers

Aug 2012

Aug 2014

Windows System Specialist, AT&T Global Network Services Slovakia, s.r.o. - Bratislava II, Slovak Republic

- Responsible for Windows servers on Tier 3 support line
- Provides support to Microsoft Windows Systems (2000, 2003, 2008, 2012) including operating system installation, maintenance, update and upgrade as well as troubleshooting hardware components, storage (SAN), root cause analysis (RCA)
- Deploying operating systems, software applications, hardware and software inventory and software updates with Microsoft System Center Configuration (SCCM) Manager 2007 and 2012

Apr 2012

July 2012

Technical Support Engineer, ESET, spol. s r.o. - Bratislava V, Slovak Republic

- Support and replicate customer issues with ESET products
- Solve customer's problems to his/her the best satisfaction
- Worked in tools: Web Gad, SysInspector, GMER, Wireshark
- Communication verbal and written with customers in English and Slovak language
- Test ESET products

Dec 2009

Mar 2012

Windows system engineer, Hewlett Packard - Bratislava IV, Slovak Republic

- investigate, check, reboot, maintain and patch windows servers (NT4, 2000,2003,2008, virtual servers)
- start server with Integrated Lights-Out (iLO)
- operate in ESL Read Interface
- communication verbal and written with customer's in English language
- solve customer's problems to his/her the best satisfaction
- work in tools: Remedy-EWM,OVSD - Open View Service Desk , OVSC - Open View Service Center, OVSM - Open View Service Manager
- local printer configuration
- performs troubleshooting ISS (restart of IIS, checking if sites are running)
- performs troubleshooting of Open View Performance Agent (OVPA)
- remote technical support systems, applications and databases which are running on windows platform

Nov 2008

Nov 2009

Backup support specialist, Hewlett Packard - Bratislava IV, Slovak Republic

- backup and restore data (File system, Database)

- communication verbal and written with customer's in English language
- solve customer's problems to his/her the best satisfaction
- operate in ESL Read Interface
- work in tools: Remedy-EWM,OVSD - Open View Service Desk , OVSC – Open View Service Center, OVSM – Open View Service Manager
- basic remote and local management of libraries
- work in : Veritas Backup Exec, HP Data Protector (Omniback), NetBackup, Legato
- investigate and solve backups (start, restart, abort, schedule,set)
- remote technical support systems and applications which are running on windows or UNIX platforms

Dec 2007

CNC Machine operator- Potting station, SCHRADER

Nov 2008

ELECTRONIC a Tomkins Company, NORTH IRELAND

- operating and setting CNC potting machines
- to deal with line stoppage problems quickly and efficiently, seeking advice where necessary
- to input production data into I.T. systems and to use SPC procedure
- to produce the highest standard of work possible in accordance with the company's TSI^(\$ (procedures
- to carry out any other function necessary for the smooth running of the production process

Jan 2007

CNC Machine operator- small casting shop, RYOBI

Jan 2007

Aluminium Casting (UK) Ltd (RAC (UK))

- operating and setting CNC casting machines (STP PRESSE and BUHLER) with arm robot ABB
- components made on CNC casting machines: parts for engines
- material used: steel, aluminum
- working from technical drawings

Jan 2006

Information Technologies- Assistant MES

Jan 2007

(Manufacturing Execution System), KIA Motors

Slovakia s.r.o SLOVAKIA

- monitoring manufacturing execution system
- monitoring I/O servers (sending and receiving data)
- contact vendors if was some problem
- checking process and graphic display system SCADA
- helpdesk PC and KIA equipments
- install KIA software and hardware

Jan 2003

Quality - Setter of gauge, INA Kysuce a.s., SLOVAKIA

Jan 2006

- set gauge for manufacture bearing (lathe, CNC lathe, CNC milling machine, montage, drill machine, finish, grinding machine, roll machine)
- working from technical drawings
- printing from technical documents
- set tolerances: from 0,01mm to 0,001mm
- materials used: steel, cast iron
- evidence and calibrating gauge in systems: INA Host, SAP,

Education

1999 **Stredná priemyselná škola**
2003 Mechatronik