Summary

IT Business analyst with a demonstrated history of working in the information technology and services industry. Experienced business analyst with problem-solving skills, delivering tangible outputs. Experience contains working on B2B and B2C projects, including e-commerce, influencer marketing platform, software for bank services, logistics, stock market platform.

Proven track record of eliciting business, stakeholder requirements and transforming them into solution requirements and software products. Strong at creating and optimising business process models, implementing dynamic requirements, working with designers, and developers, using scrum methodology in everyday work.

Experience

Business Analyst
AltexSoft
Jul 2023 - Present

Business Analyst
EPAM Anywhere
May 2022 - Jul 2023
As a business analyst at EPAM Anywhere I have worked on many big projects.
First one was B2B and B2C e-commerce, containing 3 different platforms and second project was for financial analysts working on stock markets.

My responsibilities included the following:
- Stakeholder Management -understanding stakeholders, their roles and their responsibilities, managing their expectations, communicating with stakeholders on a daily basis for requirement elicitation, for managing ambiguity and receiving answers in a verbal and textual manner. Communicating with developer team based in USA, which created the previous version of the platforms, only if needed.

- Planing and executing business requirement elicitation - planing and executing elicitation using the following techniques: interviews, brainstorming, document analysis, interface analysis, prototyping, gap analysis, design rechecking.

- Transform business requirements in functional and non-functional requirement, defining Acceptance Criteria, documenting it in Confluence. General way of documenting contained the following steps: describe user story (confluence), describe functional and non-functional requirements, describe business rules, edge cases, exceptions, map the API and it's fields with the UI elements of the feature on a page. Making features customised according to the platforms.

- Prioritising requirement - Prioritisation using Moscow, KANO, Story Mapping, Bubble Sort, Ranking methods, using Objective and Subjective strategies.

- Risk management - identify risk, discuss it with developer team lead and decode to manage or mitigate it.

- Working on UML Diagrams.

- Working on Acceptance Testing.

- Using Agile methodology, scrum framework.

- Analyse current business processes, finding ways to improve and make it more effective.

Business Analyst
Star IT
Dec 2021 - May 2022
As a business analyst at "Geo Telemedicine" (Star IT now), I have worked on B2B and B2C ecommerce.

My responsibilities included the following:

- Stakeholder Management - communicating with PO on a daily basis.

- Planing and executing business requirement elicitation - planing and executing elicitation using the following techniques: interviews, brainstorming, document analysis, prototyping. Analysing competitors and suggesting new features and solutions.

- Transform business requirements in functional and non-functional requirement. Creating User Stories , Acceptance Criteria, documenting requirements, mapping data with UI elements.

- Prioritising requirement - prioritising requirements based on Ranking, Kano method.

- Working on Acceptance Testing.

- Using Agile methodology, scrum framework.

Business Analyst
Asseco Georgia • ასეკო საქართველო
Feb 2021 - Jun 2021
As a business analyst at Asseco Georgia, I was working on supporting the following projects: logistics system for cars, banking software, hrms.

My responsibilities included the following:

- Stakeholder Management - communication with stakeholder,

- Planing and executing business requirement elicitation - planing and executing elicitation directly by call or email.

- Transform business requirements in functional and non-functional requirement, defining Acceptance Criteria, documenting it in Confluence.

- Prioritising requirement - prioritising requirements based on their Moscow and Ranking method.

- Risk management - identify risk, discuss it with developer team lead and select the risk managing mitigation between avoidance, reduction, transference, and acceptance.

- Executing Acceptance Testing.

- Using Agile methodology, scrum framework.

Business Analyst
Webiz International
Oct 2019 - Dec 2020 (1 year 3 months)
As a business analyst I have worked with a start-up project named Echolize.
My responsibilities included the following:

- Stakeholder Management - identifying stakeholders, their roles and scopes of the responsibility, defining stakeholder communication manner, and their expectation.

- Planing and executing business requirement elicitation - planing and executing elicitation using the following techniques: interviews, brainstorming, document analysis, prototyping.

- Transform business requirements in functional and non-functional requirement. Creating user stories and documenting requirements.

- Prioritising requirement - prioritising requirements based on their Moscow and Ranking method.

- MVP - create the list of MVP features and prioritise them.

- Risk management - identify risk, discuss it with developer team lead and select the risk managing mitigation between avoidance, reduction, transference, and acceptance.

- Working on UML Diagram.

- Working on Acceptance Testing.

- Using Agile methodology, scrum framework.

Frontend Developer
Techub Development Center
May 2019 - Oct 2019
Developing front-end part of the software using javascript programming language and react.js framework.

Education

Tbilisi State University
Bachelor's degree, Business Administration and Management, General
2011 - 2015

LEPL IT Academy
Vacational Diploma, Web-Intrerface Developer
2016 - 2017

TechHubDc
Diploma, Front-End Developer
2018 - 2019

Skills

Problem Solving • Business Process Management • Business Process Improvement • Presentations •
Client Requirements • Jira • Confluence • Requirements Analysis • Requirements Gathering • Scrum