PROJECT MANAGER / SCRUM MASTER

EXPERIENCE:		FIELD
• Project management	13 Y	• Software development
• Scrum master	13 Y	• Infrastructure development and implementation
• Product owner	3 Y	• Software/hardware maintenance
• International environment	4 Y	• People management

Preferred work model
- B2B Contract (freelance/full)
- Remote

LANGUAGES
- Polish (Native)
- English (C1)

EDUCATION
- 2023, English philology (BA), Ateneum University, Gdańsk, PL
- 2019, Public Administration (MA), University of Gdańsk, Gdansk, PL
- 2009, Public Administration (BA), University of Gdańsk, Gdansk, PL

CERTS
- Professional Scrum Master II (PSM II)
- Professional Scrum Master I (PSM I)
- SAFe 6 Scrum Master – Scaled Agile, Inc.
- SAFe 6 Agilist – Scaled Agile, Inc.
- ITIL Intermediate PPO- AXELOS
- ITIL Foundation- APMG
- PRINCE 2 Practitioner- APMG
- PRINCE 2 Foundation- APMG
- AgileBA Foundation- APMG
- Atlassian JIRA- Agile with Atlassian Jira
- Adonis Practitioner- Business Process Management

TOOLS
Jira, Confluence, Azure Devops, Redmine, Asana, Trello, Youtrack, MS Project, Smartsheet, Slack, Gsuit, Zoom, Sharepoint

FIELD
- SCRUM (13 years)
- KANBAN (8 years)
- PRINCE2 (WATERFALL) (13 years)
- SAFE (3 years)
- ITIL (7 years)

ADDITIONAL
- Up to 10 years experienced lecturer
- Up to 12 years experienced auditor
- Up to 3 years of GDRP experience
- Up to 2 years bank's security procedures development

WORK EXPERIENCE

Remote, Freelance, EMEA/APAC/NA/LATAM · 2020-now
Project Manager / Scrum Master / Program Manager / Product Owner (SCRUM / SAFE / PRINCE2 / ITIL)
Sectors: Finance, Retail, Banking, Medicine, Military, Multimedia, e-commerce, Hosting, Infrastructure, Security, AI, Cloud, ML, VR, Sharepoint, ERP, BI, AWS, GCP
- Field: software development, hardware refresh, data migration, hosting e-commerce and hardware maintenance (3rd line support)
- Team management (remote only): scrum (up to 10), software (up to 30), line (up to 40), hardware (up to 300)
- Managing programs and projects in 50 different countries. Scrum Master for 3 teams
- Active upselling
- Software development and delivery project management (internal/external), full multi-country hardware refresh, client zones, complete infrastructure change management, machine learning and AI projects, virtual reality projects
- Projects value $ 100.000- $ 40.000.000
- Tools: Azure DevOps, Confluence, Jira, Redmine, MS project, G-suite, Microsoft Environment, Smartsheet, Lucid, Trello, Asana

Blue Services, Sopot, Poland · 2019-2020
Project Manager / Scrum Master (SCRUM / SAFE)
Sectors: Finance, Retail, Banking, Multimedia, e-commerce, Security, Clouds
- Field: Software development
- Team management (incl. remote): scrum (up to 10), software (up to 30)
- Managing projects and contract management, customer relationship management
- Active upselling + negotiating maintenance contracts.
- Software development and delivery project management
- Projects value PLN 300,000 - PLN 2,000,000
- Tools: Youtrack, Microsoft Environment, Jira, Confluence

Asseco Data Systems, Gdańsk, Poland · 2016-2019
Project Manager / Head of PMO & HD (SCRUM / ITIL / PRINCE2)
Sectors: Finance, Banking, Multimedia, e-commerce, Hosting, Infrastructure, Security, AI, Clouds, ML, VR, Sharepoint, ERP, BI, AWS, GCP, AZURE
- Field: Software development / People management
- Team management (incl. remote): scrum (up to 10), software (up to 30), line manager (up to 30)
- Managing projects and contract management, customer relationship management
- Active upselling + negotiating maintenance contracts
- Software delivery project management (internal/external), full multi-country hardware refresh, client zones, complete infrastructure change management
- Projects value PLN 300,000 - PLN 30,000,000
- Tools: Microsoft Environment, Jira, Confluence, Power BI

Pomorski Urząd Wojewódzki, Gdańsk, Poland · 2010-2016
Project Manager (SCRUM / PRINCE2)
Sectors: Finance, HR, BID, ERP
- Field: Software development / People management
- Team management: software (up to 20), line manager (up to 20), project team (up to 50)
- Managing government projects, software implementation (ERP – 4.000 users),
- Software delivery project management (internal/external), SLA monitoring
- Projects value PLN 400,000 to PLN 20,000,000.
- Tools: Microsoft Environment, Jira, Confluence