SUMMARY

I am an innovative IT specialist with over 20 years of experience, mainly in the IT technology industry, but not only. I also worked in the spray painting industry, in smaller and larger production plants, as well as in marketing, pre-sales and sales of IT services and products - I gained experience in various roles, from IT Helpdesk technician, network and database administrator, through senior and leading consultant, software pre-sales & sales person, up to Team Leader, Product Manager and Service Manager or IT Manager for many different domestic and international clients, mainly from the pharmaceutical industry, providing services in the field of design/development of processes and products as well as data analysis.

Other interesting abilities include:

⇨ good organizational and planning skills;
⇨ experience in managing teams (over 20 people) locally and geographically dispersed;
⇨ strong emphasis on creating simple and transparent customer-oriented solutions;
⇨ the ability to think and act '*outside the box*', creativity and the '*can-do*' attitude;
⇨ experience in software product planning, defining and launching software products / tools;
⇨ strong technical background in the area of data modeling,data mapping, data information models and enterprise data modeling;
⇨ strong technical background in the area of SAP IAM/GRC, SAP ABAP and SAP Basis, SAP BI7 Auth, HR Auth, EP Auth, NWDI;

⇨ 19 years of experience in SAP Security and GRC / Access Management implementations;
⇨ over 12 years of experience in the area of software development [SAP and non-SAP];
⇨ over 7 years of product management experience leading customer-facing custom SAP products, non-SAP & SaaS product;
⇨ over 4 year experience in software sales and pre-sales,
⇨ over 8 years years of people management in local and distributed teams;
⇨ passion for developing, mentoring, and growing a team;
⇨ non-corporate, open mindset & analytical thinking.

CERTIFICATES

⇨ ITIL foundation V3 in IT Service Management [2014]
⇨ PRINCE2 foundation [2014]
⇨ Microsoft Server Certified Professional [1999]
⇨ SAP NetWeaver SAP Security [2005]
⇨ Design thinking [2023]
⇨ Challenges of digital transformation [2023]

LANGUAGES

⇨ English - level C1/C2
⇨ Polish - native

EDUCATION

⇨ Electronics Technician,
⇨ Informatics on Politechnika Częstochowska University

WORK HISTORY

HEAD OF IT DEPARTMENT [April 2023 -present]
LIBERTY Steel Group Poland / Huta Częstochowa [Poland] [contract of employment]

Key Responsibilities:
⇨ manage a team of 25 IT specialists, consisting of programmers, IT technicians, telecommunications specialists and SAP consultants, responsible for network and telephone
    infrastructure, ERP SAP S4Hana systems and MES (24hrs/7days operations),
⇨ manage technological, hardware and software infrastructure, creating development plans and standards / strategies,
⇨ accountable for service delivery and efficiency of entire local IT services portfolio,
⇨ supervise projects, schedules, execution of the budget in the full scope of IT and incoming global programs,
⇨ manage external service providers, contracts, timeliness and compliance with data and information security policies.

Key Achievement/Projects:
⇨ restructured and built a new skilled and motivated IT Business Application Development and IT Infrastructure & Helpdesk teams which resulted improvement overall
productivity and decreased time to deliver solutions and support,
⇨ implemented a variety of new technologies and automations implementing elements of Industry 4.0 related to IoT and data analysis,
⇨ implemented and introduced several new IT global products and services leading to introduction of a new IT services and improvement of existing ones,
⇨ led multiple IT initiatives and work methods which improved 40-50% customer satisfaction, an increased enterprise IT awareness,
⇨ built new process paths and ways of communication between business and IT, which introduced new company standards and improved communication,
⇨ reduced the costs of the local IT by standardizing tools, application platforms, consolidating data.

SERVICE MANAGER & TEAM LEAD / PRODUCT MANAGER [September 2021 - April 2023]
International pharmaceutical company [remote] [freelance contract]

Key Responsibilities:
⇨ lead a small team of IT Data Architects and Tableau developers, responsible for providing IT architecture modeling & analytics services for the new S4/Hana global program,
⇨ team management, motivation, assignment and settlement of tasks and deadlines,
⇨ play the role of Product Manager for several products in the area of IT architecture analysis, data flow and data modeling, business processes models (APQC standards),
⇨ co-create a product vision and lead product strategy and versioning/release as SME,
⇨ responsible for budgeting and budget planning as well as for the service and products provided to the customers,
⇨ accountable in pre-sales & sales activities for Data Modelling and ERP modeling services (for multiple customers),
⇨ accountable for service delivery and efficiency,
⇨ temporary Service Coordinator SAP Authorizations & Security project S4/Hana: +0.25 FTE

Key Achievement/Projects::
⇨ restructured and led a team of ERP modelers, which started to provide services at a much higher level than before, services responding to new business needs,
⇨ designed and implemented new products in the area of reporting and ERP Architecture planning, which improved the rollout planning processes for new sites participating in the global IT system architecture optimization program,
⇨ developed, streamlined and automated the methods of obtaining data for the needs of the program, significantly improving the flow of data, their quality and the way of making them available for consumption to other teams for further analysis,
⇨ improved the business data model by implementing the Global Data Information Model, significantly improving the quality and compliance of the data held,

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TECHNICAL TEAM LEAD [April 2020 - August 2021]
International pharmaceutical company [remote] [freelance contract]

Key Responsibilities:
⇨ lead a small team of IT Data Architects and Tableau developers, responsible for providing IT architecture modeling & analytics services for the new S4/Hana global program,
⇨ designing standards and concepts of data & information models, creating a vision and product concept,
⇨ analyzing requirements and adapting the product roadmap to the company's strategic goals,
⇨ accountable in pre-sales & sales activities for Data Modelling and ERP modeling services (for multiple customers),
⇨ solving product problems, planning & driving upgrades and development,

Key Achievement/Projects::
⇨ designed and implemented new products in the area of reporting and ERP Architecture planning, which improved the rollout planning processes of the new global program,
⇨ improved the data acquisition model, which reduced the duration of building architecture models for the needs of the global program,
⇨ implemented new communication standards that improved communication and increased customer satisfaction with the quality of the service maintained.

IT SYSTEM ARCHITECT / DATA ARCHITECT / SYSTEM ANALYST [December 2019 - March 2020]
International pharmaceutical company [remote] [freelance contract]

⇨ working on data collection & data cleansing [250+ various site models],
⇨ reporting and data analysis [250+ various site models],
⇨ ERP Data modeling, design of custom Data Information Models (EASparx, ServiceNow-APM, Alphabet, GREAT, TOGAF standards, BPM notation standards]

SENIOR SAP/GRC SECURITY CONSULTANT [February 2019 – September 2019]
Procter & Gamble [remote] [freelance contract]

⇨ daily system and project support in the area of SAP Security/Authorizations/GRC, ECC 6.0,

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SENIOR SAP/GRC SECURITY CONSULTANT [June 2016 - December 2017]
Bunge Europe [Poland, Slovenia, Finland, Germany, Hungary+remote] [freelance contract]

⇨ on-site support for international roll-outs of global programme SAP ECC implementation, BW/BI7 implementations,
⇨ SAP ECC SOD ruleset design, end to end GRC Access control 10.x support and implementation for new Sites,
⇨ leading / SME role in custom tools and product development from design to implementation,
⇨ management of internal resources and external suppliers, services in the area of SAP GRC consulting,
⇨ responsibility for local and global audits of SAP systems in the company,

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SENIOR SAP BW/BI7 SECURITY CONSULTANT [April 2014 – May 2016]
International pharmaceutical company [remote work, Poland, Germany, Switzerland] [freelance contract]

⇨ support for international roll-outs of global programme SAP BW/BI7 implementation, leading role and single point of contact for all SAP Security and access management,
⇨ related projects and incidents, discovery and design for new implementations of SAP user and authorization tools,
⇨ management of external suppliers and delivered services in the area of SAP consulting, especially for BW/BI7 related services.

LEADING SAP SECURITY CONSULTANT / SYSTEM ARCHITECT AND ANALYST / PRODUCT MANAGER / TEAM LEAD / IT MANAGER [July 2013 – April 2014]
Boehringer Ingelheim, S&T Services, GRC Advisory, Veolia CoE, Sony, GAZ-SYSTEM [Germany, Switzerland, Poland+remote] [freelance contracts]

⇨ responsible for brand new SAP GRC implementation from design to end for existing SAP ECC/APO/SCM landscapes,
⇨ leading role in new SAP Security implementations & IAM implementations, SOD ruleset design, end to end GRC Access control 10.x support and implementations,
⇨ product manager role for new tools implementation [custom Identity Management systems, custom SAP products/developments],
⇨ participate in pre-sales & sales activities for SAP support services (for multiple customers),
⇨ responsible for team of 5-7 people on-site and remote,
⇨ leading role in support center (SAP CoE) migration in the area of SAP User and GRC management.

LEADING SAP SECURITY/GRC CONSULTANT [June 2009 - July 2013]
Bunge Europe [Poland, Germany, Romania, Hungary, Finland + remote] [freelance contract]

⇨ daily system and project support in the area of SAP Security/Authorizations/GRC,
⇨ leading technical role in implementations of new company's tools and products in the are of SAP Identity management and Authorizations management,
⇨ creating IT products definitions (mostly MVP), managing backlog and priorities of it's items,
⇨ remote & on-site support for international roll-outs of global programme SAP ECC implementation,
⇨ manage a team of 3 SAP Security specialists,
⇨ leading role in SAP GRC implementation 10.1,SAP SOD ruleset design,ABAP code reviews, implementation of best GxP practices,
⇨ responsible for the all SAP Security and SAP GRC related projects for the global SAP implementation programme.

SAP SECURITY/GRC CONSULTANT [January 2009 – May 2009]
Philips Medical Systems [Germany] [freelance contract]

⇨ daily system and project support in the area of SAP Security/Authorizations/GRC

SAP SECURITY/GRC CONSULTANT [September 2008 – December 2008]
Philips Consumer Lifestyle [Netherlands] [freelance contract]

⇨ daily system and project support in the area of SAP Security/Authorizations/GRC

LEADING SAP SECURITY/GRC CONSULTANT [November 2007 – June 2008]
Sandoz [Germany, Slovenia, Turkey + remote] [freelance contract]

⇨ daily system and project support,
⇨ on-site support for international roll-outs of global programme SAP ECC implementation,
⇨ leading technical role in implementation of new tools and products for global programme [custom SAP developments],
⇨ leading role in SAP GRC implementation 10.1

SAP SECURITY/GRC CONSULTANT [July 2007 - November 2007]
Philip Morris International [Switzerland] [freelance contract]

⇨ daily system and project support in the area of SAP Security/Authorizations/GRC

LEADING SAP SECURITY/GRC CONSULTANT [April 2005 - July 2007]
Novartis [Switzerland] [freelance contract]

⇨ daily system and project support on various implementations SAP ECC, SAP BW/BI7, SAP NW, SAP EP,
⇨ leading technical development of new company's tools and products (as Product Manager) in the area of SAP user management and SAP system integration,
⇨ design of authorization concepts for new SAP systems (NWDI,EP, HR,BI7) including SOD rulesets definitions and mitigating controls,
⇨ on-site support for international roll-outs of global programme SAP ECC implementation

SAP SECURITY/GRC CONSULTANT [February 2005 - April 2005]
Cadbury Schweppes [Great Britain] [freelance contract]

⇨ daily system and project support in the area of SAP Security/Authorizations/GRC

SAP BASIS CONSULTANT / IT SITE READINESS PROJECT LEAD [May 2004 - January 2005]
Delphi Automotive [France] [freelance contract]

⇨ daily support in the area of SAP Basis and SAP change management, system configuration and setup,
⇨ product manager for new company's tools in the area of SAP change/release management and system integration,
⇨ custom Lotus Notes database development [interfaces repository, change management repository],

SAP BASIS & SECURITY CONSULTANT [September 2003 - May 2004]
Masterfood Inc [Poland] [freelance contract]

⇨ daily system support in the area of SAP authorizations and SAP change management/release management,

SAP SYSTEM ADMINISTRATOR [September 2000 – September 2003]
GATX Rail – DEC [Poland] [contract of employment] [work while studying]

⇨ daily project support of 5-10 developers and around 10 functional consultants involved in this SAP R3 4.6 implementation,
⇨ database, MS cluster server, SAP system administration,configuration and setup, authorizations and users management,
⇨ single point of contact for all SAP system related issues and incidents.

IT SPECIALIST [June 1998 - September 2000]
PRESS-BUD [Poland] [contract of employment] [work while studying]

⇨ daily support of existing IT infrastructure including LAN & WAN networks,
⇨ development of custom applications for the company's needs,
⇨ MES system support (2 sites/locations),
⇨ manage a team of 2 IT specialists, consisting of programmers & IT technicians,
⇨ responsible for the IT department and all IT related projects in a small manufacturing company.

HELP DESK TECHNICIAN / LAN ADMINISTRATOR [October 1996 - June 1998]
Various customers [Poland] [contract of employment, part time jobs] [work while studying]

⇨ daily support of existing IT infrastructure including LAN & WAN networks and computer devices
⇨ development of custom applications for the company's needs,

TOOLS & KNOWN SOFTWARE

⇨ MS Office, MS365, Google Workspace tools, Lotus Notes,
⇨ SAP 4.5 / 4.6, 4.7,SAP ECC, S4/Hana+Fiori / Gui / WebGui , APO, SCM, CRM, BW/BI7, EP, NWDI,
⇨ SAP GRC 5.3, 10.x Access & Control Management, custom identity management tools and platforms,
⇨ SAP ABAP for simple reporting and administrator tools programming and RFC data exchange between SAP systems,
⇨ mySQL, MSSQL & Oracle database management studios,
⇨ basics of CSS, HTML for web pages programming,
⇨ basics of Tableau, PowerBi for data analytics and reportings/visualizations,
⇨ Miro, Jira, Trello, ServiceNow, SNOW-APM, HPSM for ticketing, tasks and collaboration,
⇨ EASparx, GREAT, Alphabet,Adonis, Signavio for custom modeling tools for Data Information Models, BPMN/BPML, data flows, workflows,
⇨ Arduino IDE, Arduino CC for ESP32 & IoT programming,
⇨ Windows 98,W11, NT, 2000 server, Linux like systems, ChromeOS, MS clusters,MS AD, hosting, database hosting and SAP,
⇨ VMware for virtualization,
⇨ Oracle Apex, Google AppSheet for NoCode/LowCode rapid application prototyping,
⇨ 3D modeling on onShape & AstroCloud for CAD and models slicing and 3D FDM printing,
⇨ Vyond for cloud-based animated video & whiteboard animation creation,
⇨ and many, many more…

INTERESTS

⇨ 3D modeling and printing (FDM),
⇨ drones and quadcopters,
⇨ modern IoT devices and technologies,
⇨ computer vision recognition systems,
⇨ robotics and automation,
⇨ low CO_2 emission logistics and bicycle transport,