

## QA Manager

Get practical skills and exciting work, in a young team, in a professional growing company.  
Assurance/Control/Delivery quality as QA Manager.

## WORK EXPERIENCE

### QA Manager Welltech

07/2023 - Present Kyiv, Ukraine  
#1 apps in the world in the Health & Fitness category.

- Manual testing of mobile and web applications (including backend)
- Lead and manage the QA team, ensuring high-quality testing processes and results.
- Execute resource planning and people management.
- Implement metrics to measure QA team results, monitor the quality of mobile app releases, and report on progress
- Giving team outputs to C-level managers.
- Mentoring, coaching, hiring, and onboarding QA team members.
- Develop and implement QA policies, procedures, and standards to enhance efficiency and effectiveness.

### QA Team Lead GlobalLogic

11/2021 - 07/2023 Lviv, Ukraine

- Leading and Managing the Test Engineers.
- Monitor dashboards of video and audio content and media player firmware, ensuring proper functionality and performance.
- Testing and Analysis of media players' firmware condition.
- Introduction of the scrum to teamwork, delegate tasks and set project deadlines.
- Identify team goals and evaluate team progress.

### QA Coordinator GlobalLogic [↗](#)

01/2021 - 11/2021 Lviv, Ukraine

- Manage the Test Engineers, ensuring efficient and effective testing processes.
- Test video and audio content and media player firmware, and report bugs.
- Mentoring, coaching, hiring, and onboarding QA team members.
- Create and own project documentation, including test plans, test cases, checklists, and bug reports.
- Collaborate with other teams to ensure successful testing and resolution of issues.

### Test Engineer/Local Lead GlobalLogic

08/2019 - 01/2021 Lviv, Ukraine

- Conduct manual testing of media applications on various platforms, including mobile, WEB, set-top boxes, and smart TVs.
- Lead and mentor Test Engineers, ensuring high-quality processes.
- Creating and owning the Test Documentation.
- Communication with Client.

### Junior Game Tester Gameloft [↗](#)

07/2019 - 08/2019 Lviv, Ukraine

- Working in a team with iOS-Checklist documentation.
- Manual testing of the game projects.

## SKILLS & TOOLS

Firmware Testing	Postman
Mobile Testing	Swagger
Team Management	Confluence
Team Leadership	TeamCity
Analytical skills	TestRail
WEB testing	Jira/Asana
Defect Tracking	DataGrip
Software Quality Assurance	Charles Proxy
Requirements analysis	FireBase
API Testing	HTML/CSS
Data Analysis	Amplitude
Workflow Optimization	Appsflyer
Process Improvement	Android Studio
Testing Documentation	XCode
Agile Introduction	Admin panels

## VOLUNTEER EXPERIENCE

### Ambassador GlobalLogic

06/2021 - Present Lviv, Ukraine

- Convey requests and asks the upper management on behalf of the community I represent.
- The first who receives news and updates of initiatives to be implemented Initiate changes decided and needed.
- Be a local point of contact for GL employees.

## EDUCATION

### Bachelor's degree in Electronics and Computer Technology

Ivan Franko National University of Lviv [↗](#)

09/2017 - Present Lviv, Ukraine

## LANGUAGES

English	Ukraine
Full Professional Proficiency	Native Speaker

## INTERESTS

Martial Arts

Basketball

Cinema