**EDUCATION:**

**Period:** 1989-1994
**Institution:** Californina Polytechnic State University – San Luis Obispo
**Title:** B.S. Business Administration – Management (not conferred)

**COURSES AND TRAINING:**
- 1997-1999 Oracle Masters Currilculum
  - Developing Complex Data Models
  - Designing a Relational Database
  - Oracle Data Browser
  - Basic & Intermediate PERL
- 1999. Sun MicroSystems
  - System Administration (Hardware Configuration)
  - System Administration (SunOS Solaris)
- 2019. AppDynamics & Dynatrace Cerification Training (APM)

**PROFESSIONAL EXPERIENCE:**

**Period:** 2022
**Institution: Notified** (Wyoming, United States)
**Position:** Lead Performance Test Engineer
**Technologies:** JMeter, LoadRunner, Jira, Postman
**Functions:** Consulting, Lead Performance Test Engineer:
- Short term engagement to update JMeter suite of scripts across multiple product and cross teams
- Organize and complete knowledge transfer from departing group of performance test engineers
- Review current script configuration to identify and implement enhancements (ie. Defined variables)
- Blazemeter test cases and test script development/execution for production release/requirements
- Represented QA performance testing cross teams in meetings and collaborated testing efforts for current and upcoming releases.

**Period:** 2021-2022
**Institution: Flexiti** (Toronto, Canada)
**Position:** Lead Performance Test Engineer
**Technologies:** JMeter, LoadRunner, Jira, Postman
**Functions:** Consulting, Performance Test Engineer:

- Evaluate testing tools for UI performance testing  that new clients are now requiring
- Transition of knowledge on all JMeter activities, process/protocols, and existing scripts on project completion
- Implementation of new dedicated Performance Test Environment that mirrors production 1:1 on hardware
- Regression Test Plan for scripts. Partial scripted so knowledge transfer was end to end on project completion
- Evaluation of APM solution for not only QA, but DevOps and Development cross team Proof of Concept

**Period:** 2020-2021
**Institution: Proseguer** (Buenos Aires, Argentina)
**Position:** Senior QA Analyst
**Technologies:** UFC, Selenium, Apium, Jira, Postman, SoapUI
**Functions:** QA Test Engineer:

- Working with Robot Framework, Cucumber, Selenium, Apium
- Automation of Desktop, Web, and Mobile applications pertaining to all logistics systems, both internal and customer facing apps
- Created suite of Python scripts for testing all possible scenarios (including error response codes) from web services for Mobile applications
- Planned implementation of standalone Java client application automation initiative.
- Agile / SCRUM SDLC

**Period:** 2019-2020
**Institution: Metsi** (Tennessee, United States)
**Position:** Performance Analyst
**Technologies:** AppDynamics, Dynatrace
**Functions:** APM Certification Training, Field APM Cosultant:

- AppDynamics Certification training
- Dynatrace Certification training

**Period:** 2018-2019
**Institution: ESP Global Services** (Buenos Aires, Argentina)
**Position:** Team Leader
**Technologies:** Ciscso
**Functions:** Operations Manager for all of Argentina

- Managed team of field engineers supporting cisco equipment
- Administration of resources

- Responsible for handling operations in Argentina
- Search, select, and secure lease on office space.
- Management of acquisition and renewal of facility permissions at client sites
- Handled all escalations on behalf of team
- Coordinate between Support teams in Brazil, Columbia, Caribbean, UK
- Participate in issues tracking meeting, risk mitigation meetings direct with headquarters in UK

**Period:** 2017
**Institution: TSoft**  (Buenos Aires, Argentina)
**Position:** Senior QA Analyst
**Technologies:** SAP Sales & Delivery, Material Management, Warehouse Management, ALM, HP UFT, Cypress, SoapUI
**Functions:** Worked closely with the Business Analyst team throughout the Discovery phase of the project in order to establish re-usable test cases mapping back to the approved requirements.   Created a traceability matrix test requirement-test cases-training clases for SAP Sales & Delivery, Materials Management, Warehouse Management
- Work as a functional analyst to identify what requirements
- Functional specifications documentation
- Preparation of online training classes on SAP SD, MM and WM modules
- Analyst QA-Tester and Functional Analyst on Agile SDLC
- Using ALM, creating test case libraries
- Implementation of the Cypress test automation framework
- Automation Test Developer using SoapUI and HP UFT
- Perform manual test validations
- Introduce defects and trace them through the defect life cycle
- Check defect corrections

**Period:** 2015-2017
**Institution: Global Logic**  (Buenos Aires, Argentina)
**Position:** Senior QA Analyst
**Technologies:** Jira
**Functions:** Worked on diversified agile team across time zones. Client resides in Washington D.C. , United States and in financial sector.  I performed mainly manual testing from Integration systems, pre-production, and production environments. Supported testing requirements for production issues triage.  Support team meeting's daily call as translator.
- Support SDLC with end-to-end manual testing responsibilities
- Design and execute test cases,
- Black box testing
- Working with and without enterprise testing platforms
- Develop RTM (requirements traceability matrix) along with risk ranking test cases.

- Assisted upper management for business development by authoring implementation proposals

**Period:** 2002-2014
**Institution: OnLife Health (**performance tester**) MapcoExpress Corp. (**tester**), CareHere (**ETL tester**), Chexar Networks (**mobile tester**), Sterne, Agee & Leache (tester), Blue Cross Blue Shield of Alabama (**multi product lead**), First Niagara Bank (multi product lead), Goldleaf / Jack Henry & Associates (**automation**), iSpaces.com (**lead**), Qualifacts (tester), Comdata (**automation**), Siemens (**performance tester**), Dept. of Human Services, (**director**), Deloitte & Touche, (**tester**), Landmark Digital, (**automation) Lockheed Martin IT, (**performance tester**) Resort Technology Partners, (**automation) LifeWay, (**performance tester**) Walt Disney, (**performance tester) Ford iTek (**performance tester**)
**Position:** Freelancer/Consultant (QA Manager, Lead, Performance, Automation Engineer, Tester)
**Technologies:** ERP, LoadRunner, QALoad, QTP, Selenium IDE, Rational Test, Telerik, ALM
**Functions:** Worked as a freelance/independent Quality Assurance consultant
- Develop strategic and implementation plans for QA functions (manual, automation, performance, UAT, production)
- Issue tracking and Risk Mitigation meetings representing the QA function within the organizations and/or business units.
- Deployment/Implementation of hardware infrastructure from network routers & switch to physical servers
- Support SDLC with end-to-end manual testing responsibilities (Design and execute test cases, defect administration, black box, working with and without enterprise testing platforms, test case manangement)
- Develop RTM and Risk rank test cases
- ETL testing planning
- Design and deploy QA hardware/software infrastructure
- Create, execute, and oversee product testing plans
- Design and manage automated testing platforms
- Conduct functional and performance testing
- Analyze results and provide detailed reporting
- Support Agile and waterfall SDLC methodologies
- Support Test initiatives for client/server, web, mobile and cloud platforms

**Period:** 2001-2002
**Institution: Union Bank of California** (California, United States)
**Position:** Senior Performance Test Engineer
**Technologies:** LoadRunner
**Functions:** Worked on a centralized performance testing team servicing 217 different bank verticals/business units for client, web-based, as well as mobile applications/solutions both internal and public facing / bank clients

- Extracted from internal clients performance test requirements for 8 applications
- Developed test plans and automated testing scripts
- Executed performance tests under benchmark, load, and stress scenarios
- Analyzed results and reported to management

**Period:** 1999-2001
**Institution: Lowe Martin Group (**manager**), Wily Technology (**manager**), WorldCom (**lead**)**
**Position:** Freelancer/Consultant (QA Manager, Lead)
**Technologies:** MicroSoft Project
**Functions:** Primary objective was to establish the QA function within the organizations/business units across all SDLCs
- Develop strategic and implementation plans for QA functions
- Design and deploy QA hardware/software infrastructure
- System administrator on QA platform
- Staff and manage QA teams
- Create, execute, and oversee product testing plans
- Design and manage automated testing platforms
- Conduct functional and performance testing
- Analyze results and provide detailed reporting
- Represent QA function at Issue Tracking and Risk Mitigation meetings cross teams/time zones.

**Period:** 1997-1999
**Institution: Oracle Corporation (headquarters California, United States)**
**Position:** Lead QA Analyst
**Technologies:** Sun Solaris, UNIX, Oracle technology stack
**Functions:** Was part of the initial development launching Oracle Technology Network for the first time to the public development community. Was principle QA Analyst and when internal re-organization was transferred to Marketing to support OTN as principle QA Analyst.
- Managed daily release cycle for Oracle Technology Network
- Managed evaluation of source code control solutions
- Developed customized defect workflow and reporting
- System Administrator for testing environment
- Analyze results and provide detailed reporting

**Period:** 1994-1997
**Institution: Freelancer/Consultant** (Tester)
**Position:** QA Analyst

**Technologies:** Mercury Interactive (WinRunner) Proprietary Defect Mgt. System
**Functions:** Worked as a functional tester and defect management administrator.  Implemented manual test automation with WinRunner and build a automated regression test suite.   Service desk at a datacentre as a system administrator backend servers as well as desktop client support issues.

- System Administrator on multiple systems for global development teams
- Design and deploy hardware/software infrastructure for QA management
- Support 200+ end users
- Create, execute, and oversee system implementation plans
- Conduct functional and performance testing
- Analyze results and provide detailed reporting

## LANGUAGES:

- English:  Native language
- Spanish: Advanced (Speaking, Reading, understanding)

## TECHNICAL SKILLS:

| | Years of experience | Leve lof knowledge | Last Used on |
|---|---|---|---|
| LoadRunner | 10+ years | Advanced | 2022 |
| UFC | 10+ years | Advanced | 2020 |
| Agile | 10+ years | Advanced | 2022 |
| JMeter | 5+ years | Intermediate/Advanced | 2022 |
| Jira | 7+ years | Advanced | 2022 |
| Postman | 3+ years | Intermediate | 2022 |
| Azure | 3+ years | Intermediate | 2022 |
| AWS | 3+ years | Intermediate | 2022 |
| AppDynamics | 0 - 1 year | Intermediate | 2020 |
| DynaTrace | 0 – 1 years | Intermediate | 2020 |
| Oracle/SQL | 5+ years | Intermediate | 2022 |

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|---|---|---|---|
| VBScripting | 5+ years | Intermediate | 2021 |
| HTML | 3+ years | Intermediate | 2022 |
| JScript | 0 - 1 year | Basic | 2021 |
| Phyton | 0 - 1 year | Basic | 2021 |