Professional Summary: Technical Consultant with over 14 years of experience providing network and hardware support. As well as leading project management and vendor management to complex infrastructure project that required a high level of organization, detail, and execution to meet varying timelines of different customers.

Work Experience

Technical Consultant II
U.S. Bank - Olathe, KS
January 2008 to December 2022

(2013-2022)
· Planning Hardware and Infrastructure Installs and Decommissions of all equipment
· Turning up ports on various Network devices and Appliances
· Working with Various teams and customers to plan out new projects including hardware and cabling being installed into Data Centers
· Managing multiple projects with different vendors to get equipment and materials installed within the building
· Developing Installation of new hardware and cabinets within the Data Centers
· Working Hardware Support team on all items listed below. From setup to completion
· Performing audits of data centers, infrastructure, perennials, of all equipment, and storage
· Maintaining infrastructure within cabinets and power management to ensure correct placement of devices
· Installations and reconfigurations of data center white space
· Maintains power management within the Data centers
· Significant Accomplishments – Working with the Engineering and Design team to actively manage power within cabinets and power distribution devices to ensure power failover was at 80% per cabinet and electrical distribution unit. Major accomplishment was completely overhauling the security system within the entire facility. Came with difficulties to get new IP cameras connected back outward distances of 1000 feet away from the devices and the building. This was a several year project as each area could not be without cameras or security for an extended period. Planning each area ahead of replacing to get cabling pulled was extremely important.

Hardware Support Specialist 2
U.S. Bank - Olathe, KS
April 2011 to December 2013

· Installing and removing Servers, Switches, Routers, Taps and other network and hardware devices
· Laying infrastructure both copper and fiber to various pieces of equipment and devices
· Maintaining inventory management
· Performing various task including hot cuts, conference calls, and configuration of equipment
· Diagnosing and repairing problematic hardware and software related incidents

· Working closely with venders and customers to gain information on equipment
· Significant Accomplishments – Over the two years working the physical hardware side there were several hardware upgrades that took place that were extremely important and were under a tight timeline. Anything from switches to Mainframes to standard servers and equipment.

Data Center Technician
1and1.com - Lenexa, KS
August 2008 to April 2011

(2008-2011)
· Installing Servers, Switches, Routers and other necessary hardware.
· Pulling and running Cat 5e and Fiber cable to different drop locations.
· Diagnose and repair hardware.
· Configuring multiply types of hardware
· Troubleshoot network and hardware on multiply types of machines.
· Significant Accomplishments – Learning how to diagnose custom hardware and software issues for customers. Due climate of the company most software was custom built and maintained. Building out new Data Halls and installing new equipment for new and upgrading customers.

Education

Project Management
University of Phoenix - Kansas City, MO, US
2009 to 2012

Associates Degree in Information Technology
ITT Technical Institute - Kansas City, MO, US
2007 to 2009

High school diploma in General Studies
Shawnee Mission West High School - Overland Park, KS
August 1998 to May 2002

Skills

• Vendor Management (8 years)
• Project Management (6 years)
• Change Management (10+ years)
• Process Improvement (4 years)
• Microsoft Project
• Project Planning (6 years)
• Project Leadership (6 years)
• Computer Networking (4 years)
• Program Management
• Agile
• Disaster Recovery (6 years)

- Project Implementation (10+ years)
- Cabling (10+ years)
- Microsoft SharePoint
- Inventory management (10+ years)
- Visio
- Project scheduling (8 years)
- ServiceNow (8 years)
- IT sourcing
- Procurement (10+ years)
- IT project management

Assessments

Spreadsheets with Microsoft Excel — Proficient
September 2022

Knowledge of various Microsoft Excel features, functions, and formulas
Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.