

## EDUCATION

**2010 – 2015** **AGH University of Science and Technology, Kraków**  
Master of Science. Faculty: Automatics and Robotics at EAIIB Department

## EXPERIENCE

**07.2019 – present** **Sykes Digital Services (former Symphony Ventures)**  
Senior Manager  
Intelligent Automation Practice Head, Implementation Lead and Solution Architect in RPA, IOCR, Chatbots and Machine Learning, Solutions and Implementation Practice development, Middle level Line Management.

**01.2018 - 06.2019** **Symphony Ventures**  
Manager  
Intelligent Automation Practice Head, IOCR/Chatbots solutions and implementation practice development, Solution Architect (RPA, IOCR, Chatbots), Line Management.

**01.2017 - 12.2017** **Symphony Ventures**  
Senior Consultant  
Solution Architect (Blue Prism, UiPath), RPA testing standards development, RPA Implementation standards development, Technical Architect (Blue Prism), Line Management.

**10.2015 - 12.2016** **Symphony Ventures**  
Consultant  
RPA Developer, RPA Dev Lead, RPA Consultant (use case assessment, estimation, pre-sales, solutioning, project planning).

**03.2014 - 09.2015** **Nokia Networks**  
Software Engineer  
Developing real-time systems in telecommunication (C/C++, Linux, shell scripting, Continuous Integration, Jenkins)

**10.2012 - 05.2015** **Department of Telecommunications AGH University**  
R&D Engineer  
Developing computer vision systems for automatic object detection and identification. (C/C++, machine learning, Matlab, OpenCV)

## KNOWLEDGE & SKILLS

- ✓ *Technology Consulting*
- ✓ *Implementation and Delivery Approach*
- ✓ *Project planning, estimation*
- ✓ *Practice development and management*
- ✓ *Research and Development*
- ✓ *Technology workshops and demonstrations*
- ✓ *Digital Transformation*
- ✓ *Agile, MVP approach*

## TECHNICAL

|                                  |  |
|----------------------------------|--|
| <i>RPA</i>                       |  |
| <i>IOCR / IDP</i>                |  |
| <i>Machine Learning</i>          |  |
| <i>Chatbots</i>                  |  |
| <i>Data Engineering</i>          |  |
| <i>Computer Vision</i>           |  |
| <i>Implementation Standards</i>  |  |
| <i>Solution Design</i>           |  |
| <i>Testing Standards</i>         |  |
| <i>SDLC</i>                      |  |
| <i>Programming (python, C++)</i> |  |

## CERTIFICATIONS

- *Blue Prism - Professional Developer, Solution Designer, Technical Architect*
- *UiPath - Developer Advanced, Trainer*
- *Microsoft Certified: Azure Fundamentals*
- *Machine Learning Stanford Coursera*
- *Databricks Associate SQL Analyst Accreditation*
- *ABBYY FlexiCapture 12*
- *ITIL Foundation*